Les usages des systèmes d'information et leur co-évolution or *Co-Adaptive Systems*

Fondation CIGREF 24 septembre 2009

Wendy E. Mackay
Directeur de Recherche
Responsable équipe-projet in|situ|





QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture

Research problem

Today's computers:

- ... are too complex
- ... do not scale well
- ... overwhelm their users

QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture.

We must manage this complexity:

Point designs are not enough

Desktop metaphor does not scale

Automation is not sufficient

QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture.

It is getting worse ...

Interaction with

- Massive amounts of data
- Distributed interfaces / Ubicomp
- Wide variety of users

Uncontrolled chaotic effects

- small causes, big effects

WIMP interfaces are at their limit

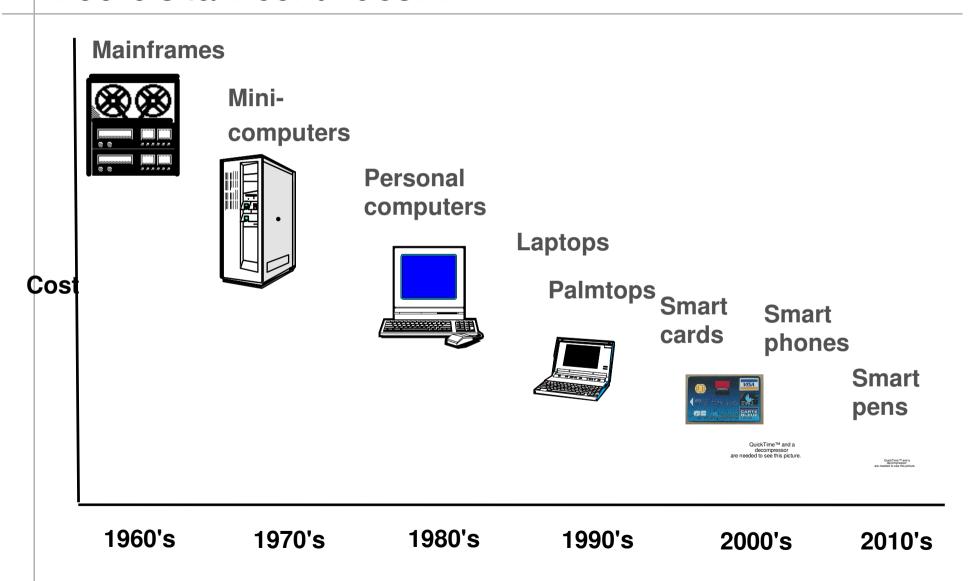
- they do not scale well and
- we have no viable alternative

QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture.

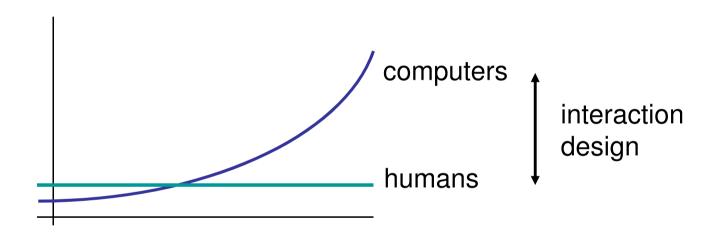
QuickTime™ and a TIFF (LZW) decompressor are needed to see this picture.

QuickTime[™] and a TIFF (LZW) decompressor are needed to see this picture.

Moore's law continues...



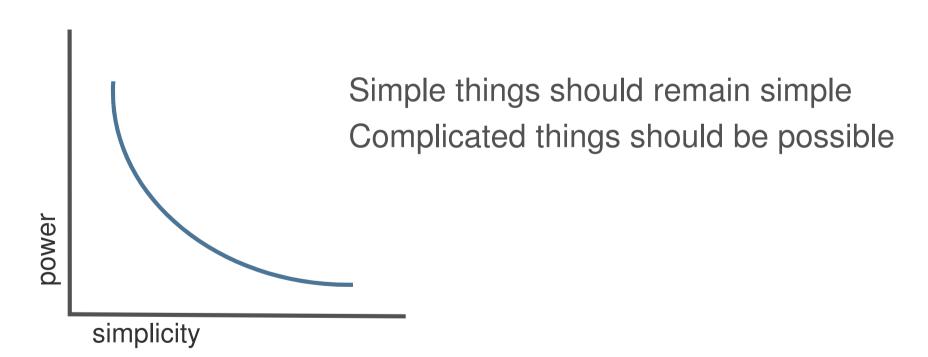
...but users are not getting smarter



Interaction is a sensory-motor phenomenon

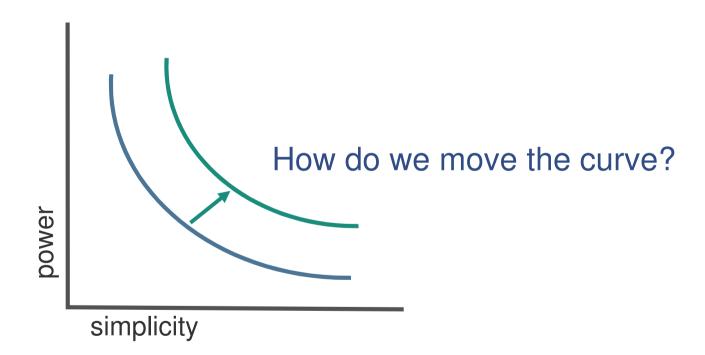
Fundamental trade-off:

Power versus simplicity



Fundamental trade-off:

Power versus simplicity



Three interaction paradigms

Computer as tool

- First person interfaces
- Empower users



Human-Computer Interaction

Computer as partner

- Second person interfaces
- Delegate tasks



Artificial Intelligence

Computer as medium

- Third person interfaces
- Communicate



Multimedia

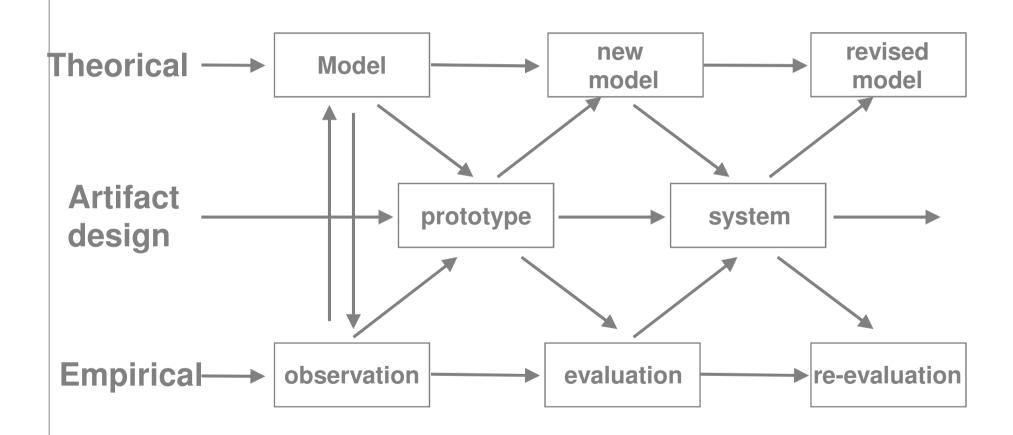
in|situ|

Joint lab: INRIA, Univ. Paris-Sud, CNRS

Our goals:

to augment human capabilities
to generate novel forms of interaction
to explore the next generation of interactive systems

Multi-disciplinary approach



We can augment ...

Human memory

PageLinker

Human perception

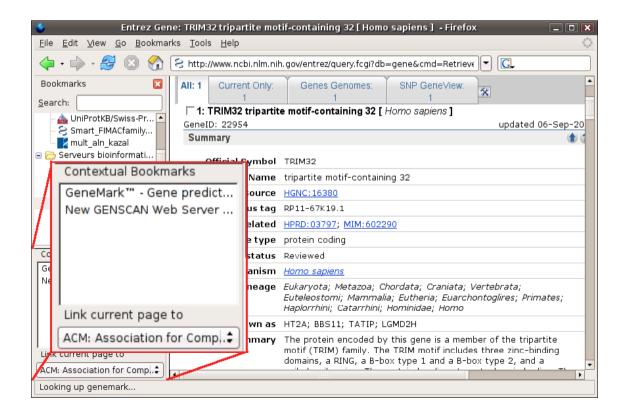
Sigma Lenses

Human motor skills

Semantic pointing

PageLinker

Take advantage of the context of use to support memory



Sigma Lenses

Take advantage of human visual system,
Focus + Context,
to support navigation

QuickTime™ and a decompressor are needed to see this picture.

Semantic Pointing

Take advantage of Fitts' law, and disassociate motor and visual space to improve accuracy

QuickTime[™] and a decompressor are needed to see this picture.

We can also help users innovate!

Interactive software use is a co-adaptive phenomenon

Users adapt to the software presented to them
Users also adapt that software for their own purposes

Co-Adaptation

☐ Similar to the concept of biological co-evolution ... but without the DNA

How do we create interactive systems that are explicitly designed to support appropriation by users?

We can help users to...

understand what the computer is doing

communicate what they want

modify how the computer reacts





Object tracker: Gesture recognition

Providing users with real-time feedback to help them guide recognition by the computer

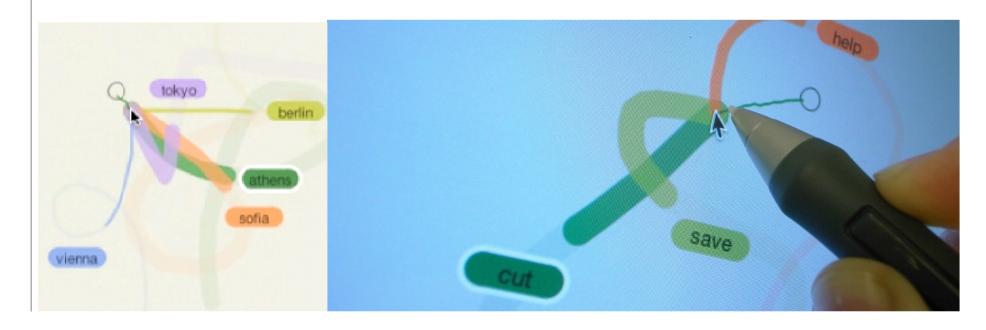
QuickTime™ and a TIFF (Uncompressed) decompressor are needed to see this picture.

QuickTime™ and a TIFF (Uncompressed) decompressor are needed to see this picture.

Octopocus: Mark recognition

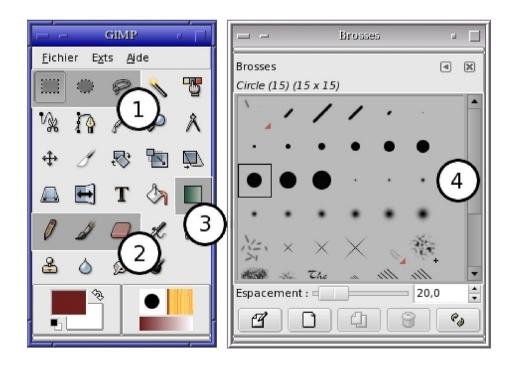
Users can combine *feedforward*to show the current options
and *feedback* to show what the recognizer sees

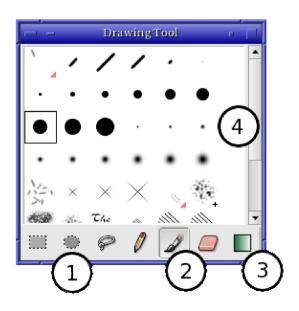
Distinguishes expert and novice use



Façades: Reconfiguring interfaces

Users can adopt parts of any interface (Linux) and reconfigure it for specific needs





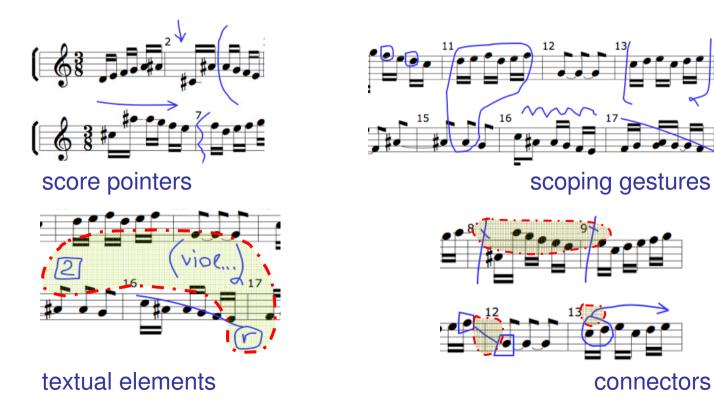
Interaction browser: User-defined commands

Controllers can link their marks on flight strips to the RADAR and other computer displays



Musink: Delayed interpretation

Musicians can create their own musical symbols and, over time, tell the computer how to interpret them



Co-Adaptive systems

Allow users to adapt the system themselves, for their own needs

... by adding dynamic feedback

... by adding in-context feedforward

... by providing hooks for customization

Situated Interaction

Where do we go from here?

Making systems smarter: by adding humans

Making humans smarter: by adding computers